



CEQUENS ●

Simple solutions, deeper connections

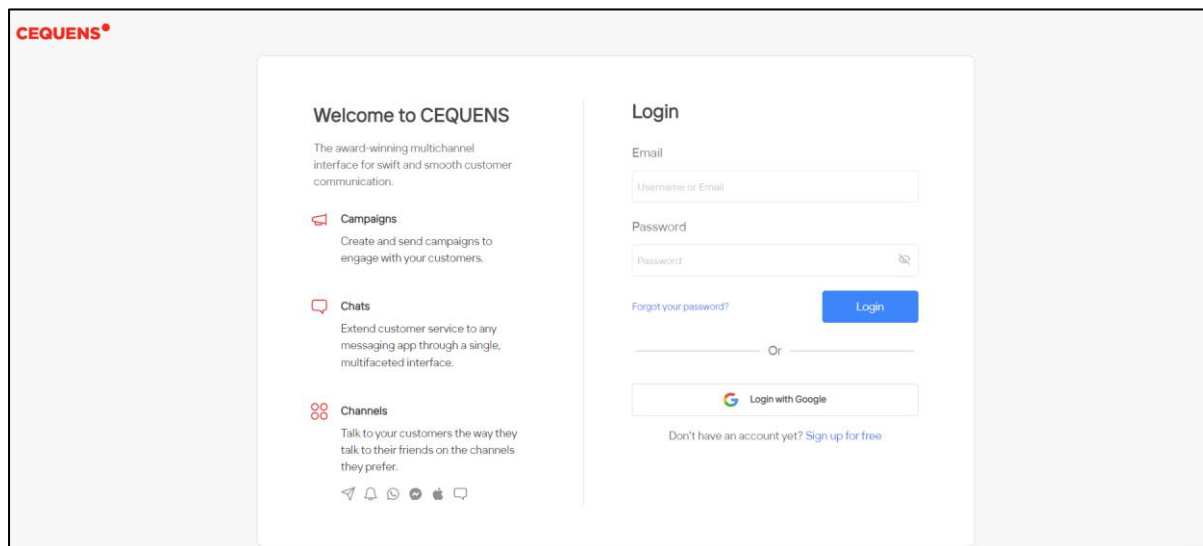
Setting up Multi-Factor Authentication

Learn how to set up multi-factor authentication for your app.

Steps to Set up Multi-Factor Authentication

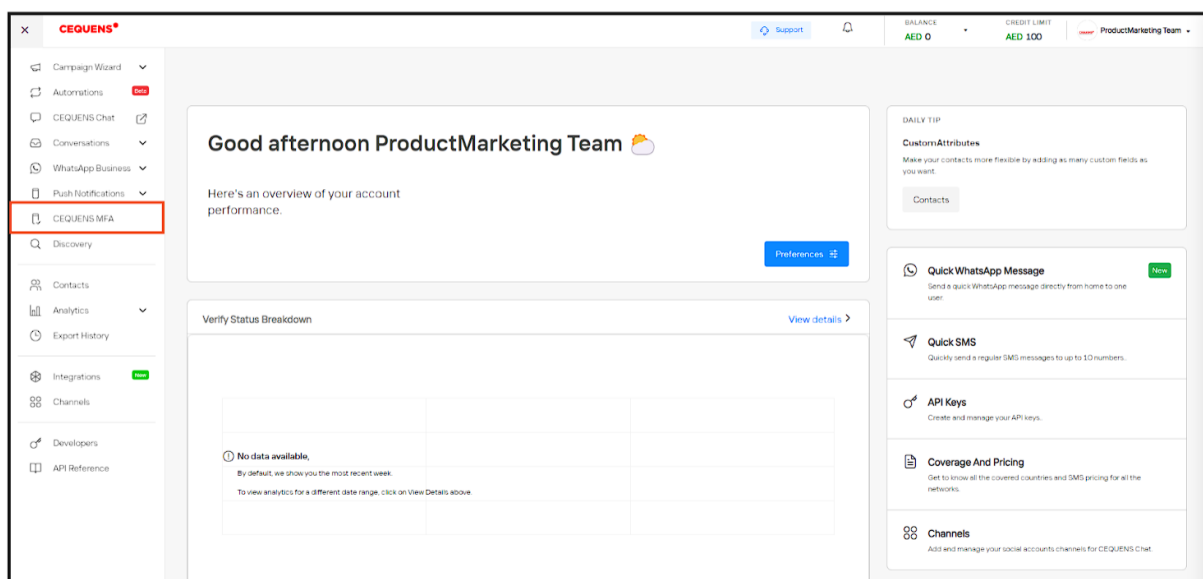
Login Into your CEQUENS Console

To start with login to your CEQUENS Console from a desktop or PC.



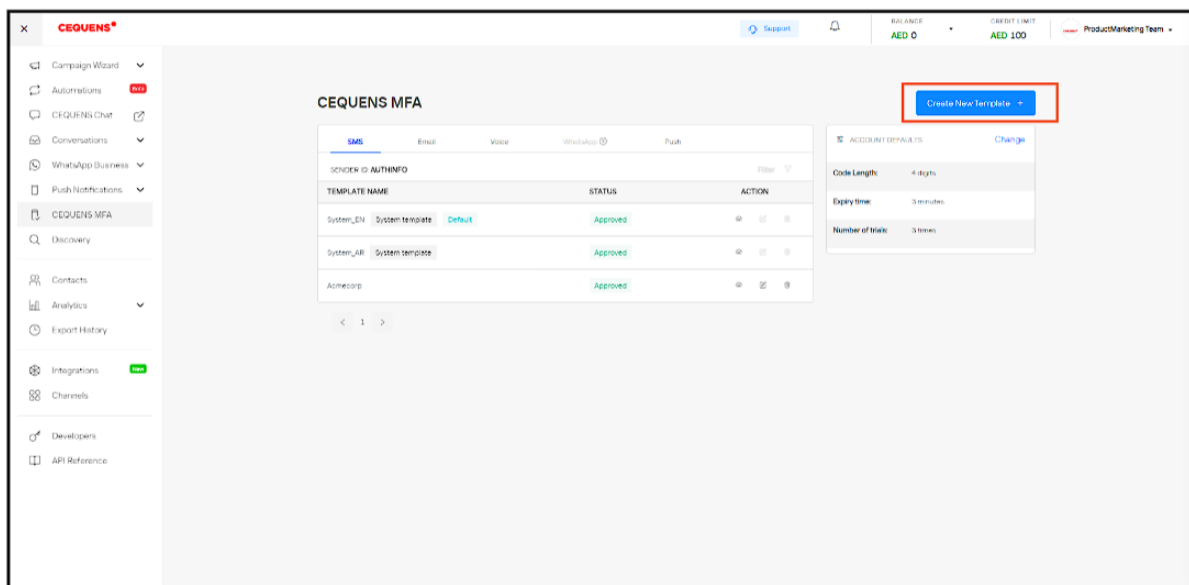
Click on CEQUENS MFA.

Once you complete your login, click on CEQUENS MFA option on the left-side panel of your screen.



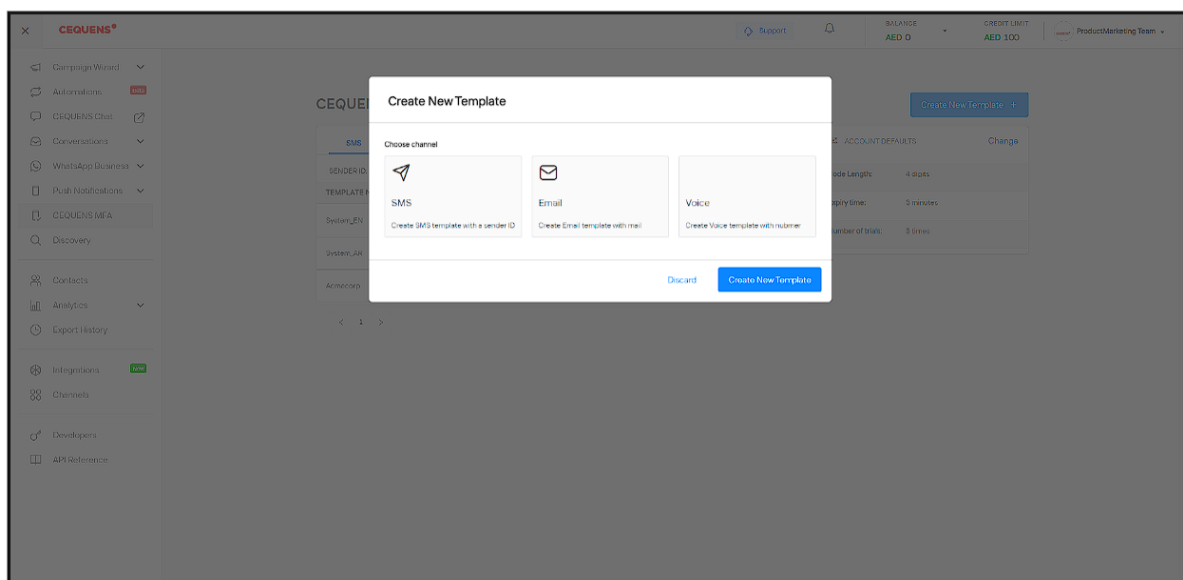
Create a New Template

You will be directed to the CEQUENS MFA page. There, click on the "Create New Template" button located at the top right side of your screen.



Choose your preferred Channel

You can create a new template using three channels: SMS, Email, and Voice. Choose your preferred channel and click on "Create New Template."



Customize Your Template

The screenshot displays the 'Create New Template' interface in the CEQUENS dashboard. The interface is divided into a sidebar on the left and a main content area. The sidebar contains various navigation options, including Campaign Wizard, Automations, CEQUENS Chat, Conversations, WhatsApp Business, Push Notifications, CEQUENS MFA, Discovery, Contacts, Analytics, Export History, Integrations, Channels, Developers, and API Reference. The main content area is titled 'Create New Template' and is divided into two sections: '1- Template Details' and '2- Template Content'. In the '1- Template Details' section, there are input fields for 'Sender ID' (with a dropdown menu showing 'AUTHENFD') and 'Template Name'. In the '2- Template Content' section, there is a large text area for 'Content' with an 'Add OTP +' button to its right. At the bottom right of the form, there is a blue button labeled 'Submit for approval' which is highlighted with a red box.

You can customize your template by entering your desired content, such as template name and services. Click on "Add OTP" to include a unique verification code in the message, and then click on the "Submit for Approval" button.

Once approved, you are all set.

Thank you.