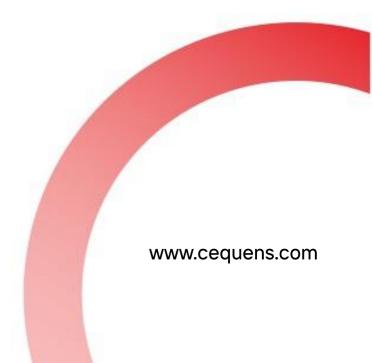


Customer support At CEQUENS

Learn how to get in touch with the support team from CEQUENS.

2023 CEQUENS



Steps to contact support

Click on Support.

Once you complete your login, click on support button on the top of your screen or head directly to <u>https://support.cequens.com/support/home</u>

=	CEQUENS*	Support	AED 0 AED 100 ProductMarketing Team +
4 (1			
е С	Good morning ProductMarketing Team 🌥	DAILY TIP CEQUENS MFA Validate your customers' identities via our secure two-factor authentication	
2 0 	Here's an overview of your account performance.	Preferences 🗟	Contact us
0 80	Verify Status Breakdown	View details >	Quick WhatsApp Message Send a quick WhatsApp message directly fromhome to one user.
L ا			Quick SMS Quickly send a regular SMS messages to up to 10 numbers.
8 %	No data available, By dafault, we show you the most recent week.		O ⁶ API Keys Create and manage your API keys
ď	by serious, we allow you the must recent week. To view analytics for a different date range, click on View Details above.		

Select Your Query

Once you land on the support page, you can choose one of the four main topics given below or create a support ticket

CEQUENS [®] Home FAQs Glossary	Login Sign Up					
Select a topic						
☐ CEQUENS Communication Platform →	■ Products					
☐1 Demonstration Videos →	Account Management					
https://support.cequens.com/support/solutions/44000424192						

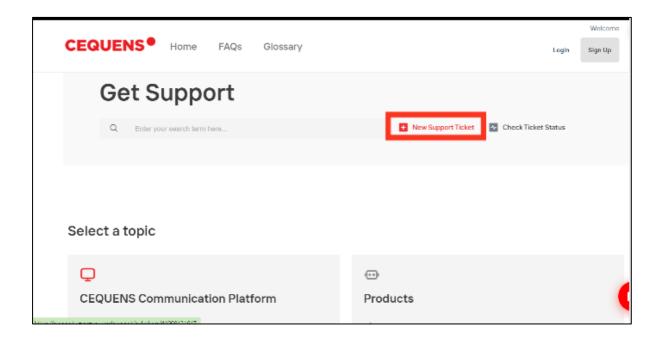


After you land on this page. you can select the article relevant to your query. If you still haven't found the answer, follow the next step.

CEQUENS [®] Home FAQs Gloss	sary	Lo	Welcome gin Sign Up	ŕ
CEQUENS Communication Platform				
CEQUENS Communication Platform (2)		Support (3)		- 1
Getting started with CEQUENS Communication Platform	÷	When Should I Expect a Response to My Support Ticket?	\rightarrow	
Integrating Communication Platform with Magento	\rightarrow	How Are Support Requests Categorized?	\rightarrow	
		How Can I Contact Your Customer Support Team?	÷	
				Iro

Locate " New support ticket".

To reach out to our customer support team, locate the "New support ticket" button on the top of the screen.





Fill In the details.

Fill in the Ticket with your Queries along with your Email Address and the Subject of the ticket.

https://support.cequens.com/sup	port/tickets/new	
CEQUENS	Home FAQs Glossary	Welcome Login Sign Up
Submit a tic	ket	
Requester *	support@cequens.com	
	Cequens	
Subject *	Get in touch with CEQUENS	
Priority *	Low ~	
Description *	$B I \underline{U} :\equiv :\equiv \underline{\Lambda} \overline{\mathbb{M}} \mathbf{OO}_{\underline{I}}$	
	Hi World! This is a dummy message to address your query.	

Once done, our support team will get in touch with you soon . \swarrow

Thank you.

