



**CEQUENS** ●

Simple solutions, deeper connections

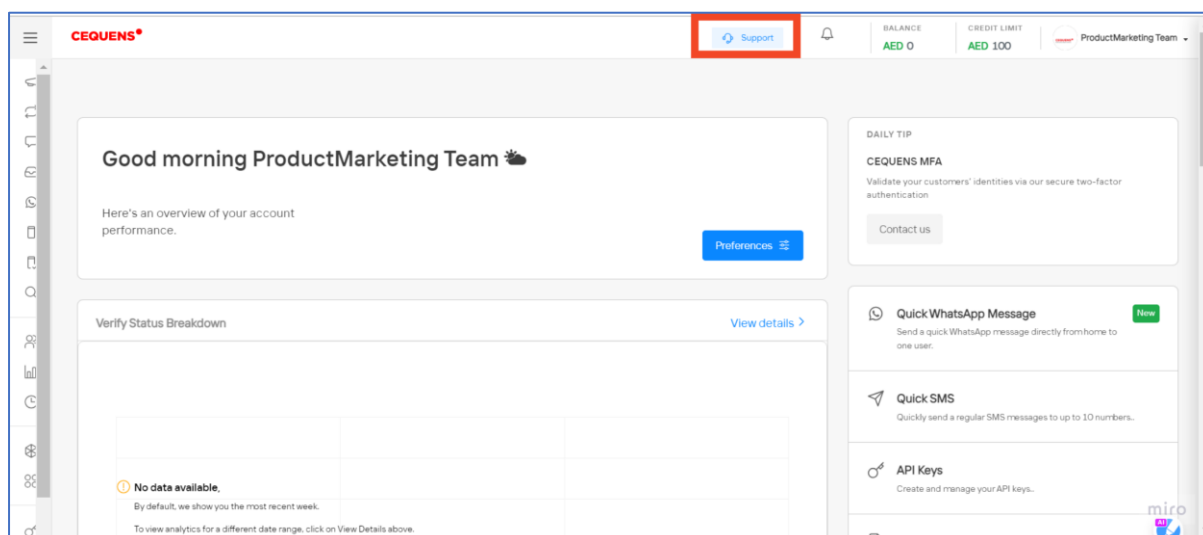
# Customer support At CEQUENS

Learn how to get in touch with the  
support team from CEQUENS.

## Steps to contact support

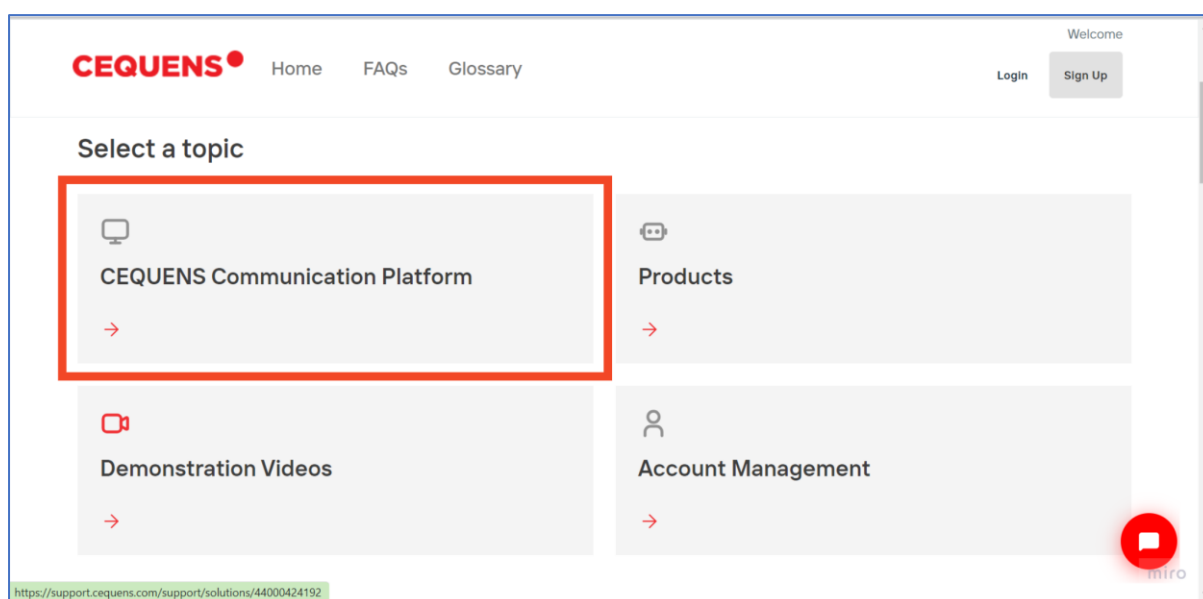
Click on Support.

Once you complete your login, click on support button on the top of your screen or head directly to <https://support.cequens.com/support/home>

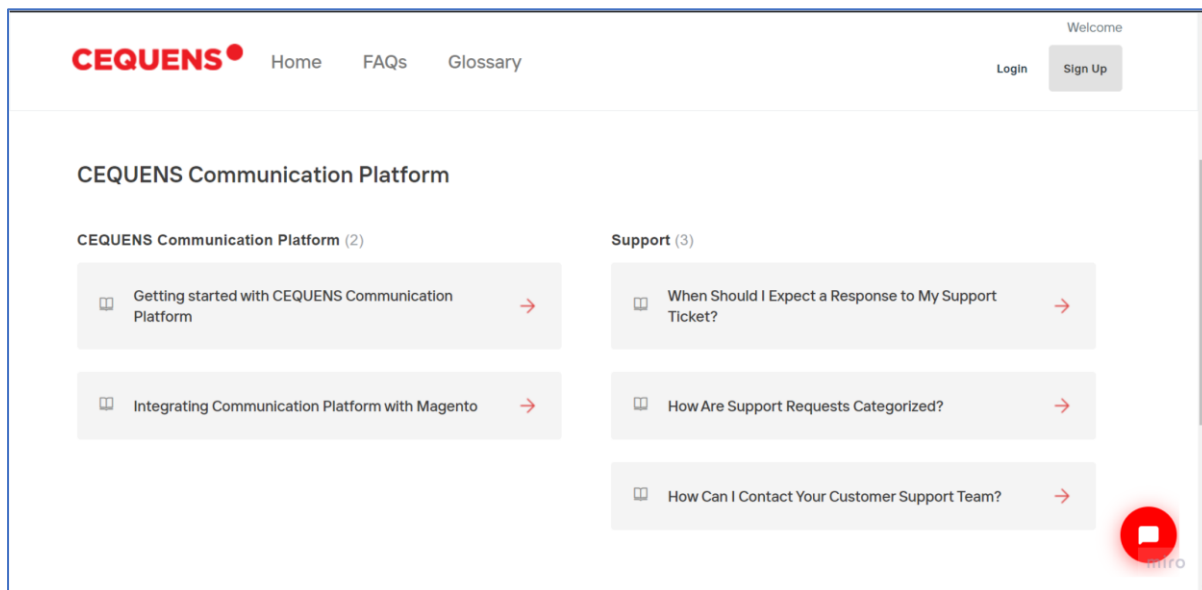


## Select Your Query

Once you land on the support page, you can choose one of the four main topics given below or create a support ticket

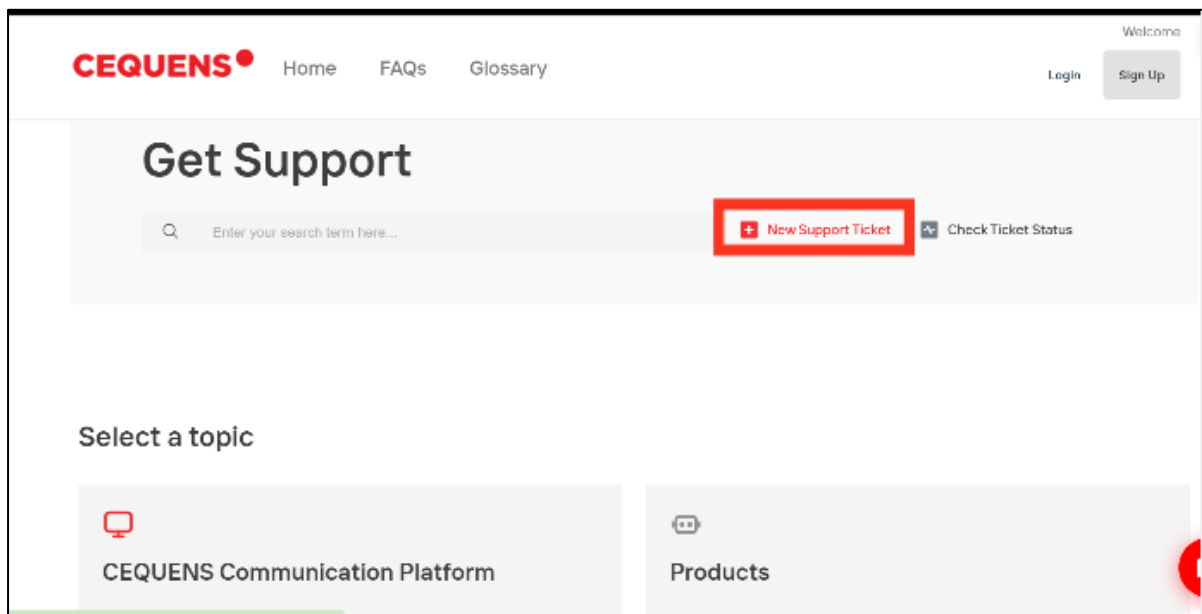


After you land on this page, you can select the article relevant to your query. If you still haven't found the answer, follow the next step.



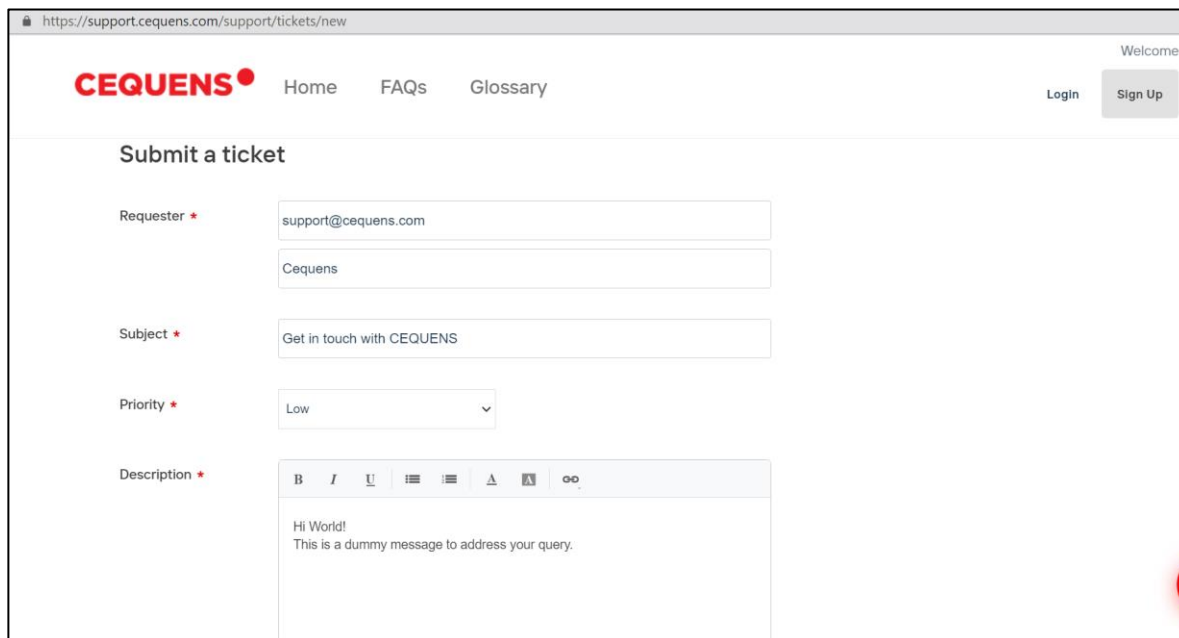
Locate " New support ticket".

To reach out to our customer support team, locate the "New support ticket" button on the top of the screen.



Fill In the details.

Fill in the Ticket with your Queries along with your Email Address and the Subject of the ticket.



The screenshot shows a web browser window with the URL <https://support.cequens.com/support/tickets/new>. The page features the CEQUENS logo and navigation links for Home, FAQs, and Glossary. A 'Welcome' message and 'Login'/'Sign Up' buttons are visible in the top right. The main content area is titled 'Submit a ticket' and contains the following fields:

- Requester \***: Email address field containing 'support@cequens.com' and a company name field containing 'Cequens'.
- Subject \***: Text field containing 'Get in touch with CEQUENS'.
- Priority \***: Dropdown menu set to 'Low'.
- Description \***: Rich text editor with a toolbar (Bold, Italic, Underline, Bulleted List, Numbered List, Text Color, Background Color, Link, Unlink) and the text: 'Hi World! This is a dummy message to address your query.'

Once done, our support team will get in touch with you soon. 🚀

# Thank you.