

Configuring WhatsApp Business API with CEQUENS

Learn how to configure a WhatsApp Business Account on your CEQUENS console

2023 CEQUENS

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Steps to Configure WhatsApp

Locate the "Channels" button

Once you log in, navigate to the side panel and then to "Channels" which will be right under the integrations tab

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¢	Automations 🛛 🖨			
\square	CEQUENS Chat			
Ø	Conversations ~			DAILY TIP
D	WhatsApp Business 🗸	Good morning ProductMarketing Team 🌥		CEQUENS MFA
	Push Notifications			Validate your customers' identities via our secure two- factor authentication
٦	CEQUENS MFA	Here's an overview of your account		Contact us
Q	Discovery	performance.	Preferences 🛱	
ŝ	Contacts			
հՈ	Analytics ~	Verify Status Breakdown	View details >	Send a quick WhatsApp message directly
6	Export History			from home to one user.
\$	Integrations No.			Quick SMS
88	Channels			numbers.
O¢	Developers	① No data available,		⊖ [¢] API Keys
Ψ	API Reference	By default, we show you the most recent week. To view analytics for a different date range, click on View Details above.		Create and manage your API keys.

Click on "Configure"

From there, select "WhatsApp Business" and click on "Configure."

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\odot	Conversations 🗸	Channels					
Q	WhatsApp Business 🖂	Set up your preferred channels and start communicating with your custome	rs in a single thread.				
	Push Notifications	Active Channels					
٦	CEQUENS MFA						
Q	Discovery	WhatsApp Business Link your WhatsApp Business number to your CEQUENS account or request a new number for your business.	What Test ho	SApp Busine wWhatsApp wor	ess Sandbox ks for your Business.		
8	Contacts	Conversations Campaign Wizard	Conve	ersations			
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88	Channels	Worldwide mobile network messaging.	Have a	mobile app? Eng	age with your users a	at low cost.	
		Campaign Wizard Verify	Camp	aign Wizard V	enty		
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Add a new number.

This will take you to a step-by-step number verification process. It'll also highlight what all information you need to provide to verify your account. Once completed you will be redirected to WhatsApp's activation window to complete the process.

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ф	API Reference			+92 331 2221899	 GREEN 	CEQUENS PAK	Configuration	QR codes	Malytics					n	m

Make sure you have access to the device where the sim card for the number to be configured is connected. This device will receive a one time verification code.

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ø		PHONE NUM	Vou'll need to by-step	o confirm access to the requi	rements for WhatsApp. We'll gui	de you step-		
, D		-70 100	Step 3:					
C		+966 56	You will need the to have them or	e following information for hand:	your WhatsApp Business cha	nnel, be sure		
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Once done, your number will be connected and ready to use 🚀



Thank you.