

Adding Credits On CEQUENS

Learn how to top up your CEQUENS account with credits.

2023 CEQUENS



Steps to Add Credits

Login Into your CEQUENS Console

To start with login to your CEQUENS Console from a desktop or PC.

CEQUENS®			
	Welcome to CEQUENS	Login	
	The award-winning multichannel interface for swift and smooth customer	Email	
	communication.	Username or Email	
	Campaigns	Password	
	create and send campaigns to engage with your customers.	Password	
	Chats	Forgot your psssword? Login	
	Extend customer service to any messaging app through a single, multifaceted interface.	Or	
	Channels	G Login with Google	
	Talk to your customers the way they talk to their friends on the channels they prefer.	Don't have an account yet? Sign up for free	

Click on your existing balance amount.

Once you complete your login, click on your existing balance displayed on top right-hand side of your screen.

<	CEQUENS®	Support Q BALANCE	CREDIT LIMIT AED 100 ProductMarketing Team
\Box	Campaign Wizard	·	
С	reate Campaign		DAILY TIP
AI E-	ll campaigns -mail to SMS	Good morning ProductMarketing Team 🌥	Instagram Make the most out of Instagram
0	Automations	Here's an overview of your account performance.	business. Our new Instagram channel makes it easier than ever to get the results you seek.
Q	CEQUENS Chat	3	Configure your business
0	Conversations	Verify Status Breakdown View details	>
O	WhatsApp Business	8	Quick New
٥	Push Notifications		S WhatsApp
٦	CEQUENS MFA		Message Send a guick
Q	Discovery		WhatsApp message directly from home to one user.

Choose Your Preferred Payment Option

Once you land on the payment page, select either one of Paytabs or Paypal as you preferred option to add credits. (Please note customers from UAE have only Paypal as the option to add credits by themselves)

×	CEQUENS®		Q Support	AED 0	iuctMarketing Team 🗸
J t	Campaign Wizard Payment Option	S			
С С	CEQUENS Chat C Top Up Credit	Available Balance Credit Limit For support contr	ect		
6	Conversations V Balance transfer	AED AED support@ce	iquens.com		- 11
	Push Notifications ③ Billing History CEQUENS MFA	Choose payment method			- 11
Q	Discovery	Paypal			- II
8	Contacts	How much balance would you like to add?		Total after PayPal fees	
u C	Analytics ~ Export History	\$ 10	\rightarrow	\$ 10.5	
\$	Integrations 🕅			PayPal fees are almost 5% of the amount	
88	Channels	Added balance is VAT-exclusive. Rates will be deducted from total credit.			- 18
0¢	Developers	PayPal			

After choosing your method, you will be redirected to the respective payment portals to complete your transaction.

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Once done, you will be brought back to the console with added credits 🚀





hello@cequens.com